





# QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR CAPITAL GOODS INDUSTRY

# What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the understanding

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4. Electrical and Power Machinery

# Introduction Qualifications Pack: Submerged Arc Welder (SAW)

**SECTOR: CAPITAL GOODS** 

#### **SUB-SECTOR:**

- Machine Tools
- 2. Textile Manufacturing Machinery 5. Light Engineering Goods
- 3. Process Plant Machinery
- OCCUPATION: Welding and Cutting

**REFERENCE ID:** CSC/ Q 0211

**ALIGNED TO: NCO-2004/NIL** 

**Submerged Arc Welder (SAW)**: Perform operations for mechanized submerged arc welding (SAW) and independently carry out SAW weld operations for welding joints as per welding procedure specification (WPS).

**Brief Job Description:** Perform mechanized submerged arc welding (SAW) operations for a range of standard welding job requirements and weld different materials (carbon steel, aluminum and stainless steel) in 1G & 2G positions. The welder can prepare various joints including corner, butt, fillet and tee. Set-up and prepare for operations interpreting the right information from the WPS.

**Personal Attributes**: Basic communication, numerical and computational abilities. Openness to learning, ability to plan and organize own work and identify and solve problems in the course of working. Understanding the need to take initiative and manage self and work to improve efficiency and effectiveness.







Qualifications Pack Code	CSC/ Q 0211		
Job Role	Submerged Arc Welder (SAW)		
Credits (NSQF)	TBD	Version number	1.0
Sector	CAPITAL GOODS	Drafted on	10/04/14
Sub-sector	<ol> <li>Machine Tools</li> <li>Plastics Manufacturing         Machinery</li> <li>Textile Manufacturing         Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power         Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	WELDING AND CUTTING	Next review date	30/08/16
NSQC Clearance on	20/07/2015		





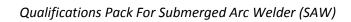
CGSC
CAPITAL GOODS SKILL COUNCIL

Job Role	Submerged Arc Welder (SAW)	
Role Description	Perform operations for mechanized Submerged Arc Welding (SAW) and independently carry out SAW weld operations for welding joints as per welding procedure specification (WPS).	
NSQF level	4	
Minimum Educational	10 <sup>th</sup> standard	
Qualifications	10 Standard	
Maximum Educational	N.A.	
Qualifications		
Training (Suggested but not mandatory)	Manual/Shielded Metal Arc Welding	
Minimum Job Entry Age	18 Years old	
Experience	3 months Manual/Shielded Metal Arc Welding	
Applicable National Occupational Standards (NOS)	Compulsory:  1. CSC/ N 0211 (Welding joints using the mechanized Submerged Arc Welding process)  2. CSC/ N 0208 (Manually weld metal or metal alloys using Metal Arc Welding / Shielded Metal Arc Welding)  3. CSC/ N 1335 (Use basic health and safety practices at the workplace)  4. CSC/ N 1336 (Work effectively with others)  Optional:  N.A.	
Performance Criteria As described in the relevant OS units		





Keywords /Terms	Description
Core Skills/Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the NOS, these include communication related skills that are applicable to most job roles.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of NOS.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
National Occupational Standards (NOS)	NOS are Occupational Standards which apply uniquely in the Indian context
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Organisational Context	Organisational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
Qualifications Pack(QP)	Qualifications Pack comprises the set of NOS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
Scope	Scope is the set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on the quality of performance required.
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-Sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Sub-functions	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Unit Code	Unit Code is a unique identifier for a NOS unit, which can be denoted with an 'N'
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Vertical	Vertical may exist within a sub-sector representing different domain areas or the client industries served by the industry.







Acronyms

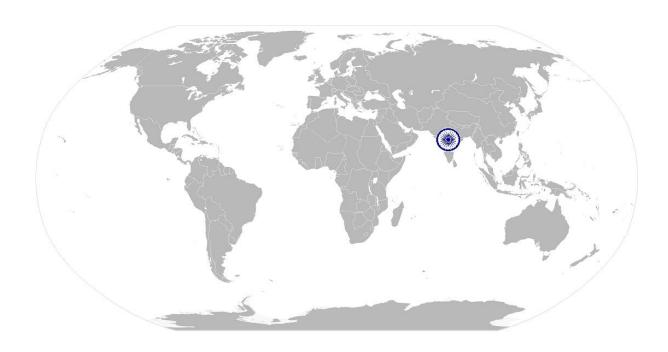
Keywords /Terms	Description
SAW	Submerged Arc Welding
WPS	Welding Procedure Speciation
NDT	Non-Destructive Testing
DT	Destructive Testing
RT	Radiographic Testing
UT	Ultrasonic Testing
CO2	Carbon dioxide
CPR	Cardiac Pulmonary Resuscitation
HAZ	Heat Affected Zone
VT	Visual Testing
AC / DC	Alternating Current / Direct Current







# National Occupational Standard



## **Overview**

This unit covers welding of joints of fabricated metal products using the submerged arc welding (SAW) machine. It includes setting up and operating SAW machine as per welding procedure specification (WPS).









Unit Code	CSC/ N 0211
Unit Title (Task)	Weld joints of fabricated metal products using the submerged arc welding (SAW) machine
Description	This unit covers welding of joints of fabricated metal products using the submerged arc welding (SAW) machine. It includes setting up and operating SAW machine as per welding procedure specification (WPS).
	This involves setting-up and preparing for operations, interpreting the right information from the WPS, obtaining the right consumables and raw materials, etc.
	The candidate will be expected to work with a minimum of supervision, taking personal responsibility for own actions, quality and accuracy of the work they carry out.
Scope	This unit/task covers following:  Working safely Preparing for welding operations Carrying out welding operations Testing of output Dealing with contingencies

#### Performance Criteria(PC) w.r.t. the Scope

Element	Performance Criteria	
Working safely	The user/individual on the job should be able to:  PC1. work safely at all times, complying with health and safety and other relevant regulations and guidelines  PC2. stop machine in case of emergencies and start when safe using correct procedure	
	PC3. operate machine safety devices in line with set procedures	
	PC4. stop the machine in a timely and safe manner during an emergency	
Preparing for welding	The user/individual on the job should be able to:	
operations	PC5. interpret weld procedure data sheets specifications	
	PC6. confirm that the machine is set up and operating correctly, ready for the joining operations to be carried out	
	PC7. check the installation has been approved for production	
	PC8. check supplies of components and consumables are adequate and correctly prepared	
	<b>Components</b> : AC or DC current supply; wire straightener; wire feed rolls; flux supply and hopper; indicators; wire reel; heads (torch)	
	PC9. ensure all materials are clean, free from contaminants and ready for use	
	PC10. select suitable wire/flux combination as per manufacturer's guidelines	
	PC11. re-dry flux at the suitable temperature as per manufacturer's guidelines	
	PC12. select and use tools and equipment such as fillet gauges, calculators, measuring tapes, squares and straight edges	







	welding (SAW) machine
	PC13. ensure machine settings comply with instructions and the welding procedure specification PC14. check all machine functions operate correctly PC15. ensure all safety equipment is in place and functioning correctly
	PC16. check that the parent material, components, consumables and joint preparation comply with specifications
	PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment PC18. identify material required according to drawings and specifications
	PC19. select required amount of materials
	PC20. verify that appropriate heat treatments have been applied as per requirement
Carrying out welding	The user/individual on the job should be able to:
operations	PC21. layout, fit, and tack the workpieces together using manual welding equipment PC22. position weld line parallel to carriage
	PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint
	PC24. for radial joints, adjust length of radial arm to position electrode over weld joint
	PC25. for circular joints, clamp cylindrical workpieces onto turning rolls under stationary head
	PC26. put specified electrode wire from through feed rolls and welding head
	PC27. adjust welding head to set specified angle of electrode
	PC28. fill specified flux PC29. direct nozzle or gravity feed over weld line
	PC30. adjust shielding gas or gas mixture flow rate
	PC31. turns knobs to set current, voltage, and slope, and synchronize feed of wire and flux with speed of welding action
	PC32. set travel speed as per requirement
	PC33. adjust wire stick-out
	PC34. adjust machine setup to vary size, location, and penetration of bead
	PC35. monitor meters, gauges and welding action for correct functioning as per
	procedure PC36. inspect welds visually for adherence to specifications
	PC37. re-weld defective joints, using manual welding equipment
	PC38. remove surplus slag, flux, and spatter, using brush, portable grinder, and hand
	scraper PC39. operate mechanised submerged arc welding processes in the specified
	materials, forms and positions PC40. verify set up by running test welds specimen
	PC41. produce welded components covering different joint configurations
	PC42. carry out and monitor the machine operations in accordance with specifications and job instructions
	PC43. use tools and equipment such as bolt cutters, overhead cranes, tracks and vessel rolls
	PC44. monitor the process operation and machine functions, and make adjustments as required to welding parameters and mechanisms within their permitted







	welding (SAW) machine
	authority and tolerance
	Welding parameters and mechanisms: electrical parameters (type,
	amperage, voltage); welding speed; flux dispensing and recovery
	mechanisms; safety devices; wire feed rate; electrode stick-out; single pass or
	multi-pass; mechanical functions (handling, loading, work holding, transfer)
	PC45. place and secure weldments as per requirement
	PC46. connect cables and ground clamps to power source correctly and safely
	PC47. change components according to task
	PC48. transfer information from parent piece to off-cuts and crop pieces accurately
Testing of output	The user/individual on the job should be able to:
	PC49. achieve joints of the required quality and specified
	PC50. meet the required dimensional accuracy within specified tolerances
	PC51. achieve the rate of output as specified
Dealing with	The user/individual on the job should be able to:
contingencies	PC52. detect equipment malfunctions and deal with them appropriately
· ·	PC53. deal promptly and effectively with problems within own control and seek
	appropriate and timely help from relevant personnel where required
	PC54. shut down the equipment to a safe condition on conclusion of the joining
	activities. interpret weld procedure data sheets specification
Knowledge and Unders	standing (K)
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. relevant legislation, standards, policies, and procedures followed in the
(Knowledge of the	company
company /	KA2. key purpose of the organization
organization and	KA3. department structure and hierarchy protocols
	KA4. work flow and own role in the workflow
its processes)	KA5. dependencies and interdependencies in the workflow
	KA6. support functions and types of support available for incumbents in this role
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. safe working practices, precautions and procedures to be observed when
	operating mechanized submerged arc welding installations
	Safety precautions (SAW): protection from live and other electrical
	components, including insulation, proper earthing, proper loading, etc.;
	proper handling and placement of hot metal; using machine guards and
	safety devices; connect ground to base metal for conductivity; adequate
	lighting; appropriate personal protective equipment (suitable aprons, welding
	gloves, safety boots, correctly fitting overalls); fume extraction/control
	measures; safety measures for elevated and trench working
	KB2. hazards associated with arc welding machines and how they can be
	minimized
	KB3. basic principles of mechanized and automated welding
	<b>Principles</b> : type of installations: tractor and boom equipment; machine





welding (SAW) machine			
		functions; control systems; safety features	
	KB4.	effect of heat due to welding on based metals and job	
	KB5.	effects of dilution on fully fused joints in dissimilar metals	
	KB6.	key components and features of the equipment used in SAW	
		<b>Key components and features</b> : power source; electrical parameters such as	
		arc voltage, current, wire dispensing and feed mechanisms; flux dispensing	
		and recovery; control and storage of consumables; how variations in the	
		parameters influence weld features, quality and output	
	KB7.	various weld features and appropriate related terminology	
		Features: face, root, HAZ (heat affected zone), convex fillet profile, concave	
		fillet profile, mitred fillet profile, root face, root gap, root radius ('U' butt	
		profile), land ('U' butt profile), bevel angle, included angle, weld width, leg	
		length(s), fusion zone (depth of fusion), excess weld metal, penetration,	
		throat thickness, fusion line (boundary)	
	KB8.	fundamentals of SAW processes	
	KB9.	characteristics of an electric arc used for welding purposes	
		<b>Electric arc</b> : voltage distribution across the arc; heat generation of the weld	
		joint; arc characteristics (alternating current [A.C.], direct current [D.C.]);	
		effects and influence of magnetic fields; factors that influence metal transfer	
		(surface tension, gravity, electromagnet [Lorentz] force	
		type of fluxes and role of fluxes in shielding the weld metal	
	KB11.	effects of fluxes and electrode coverings/cores upon welding processes	
		<b>Effects</b> : facilitates arc striking; stabilizes the arc; protects filler metal from	
		atmospheric contamination during transfer; protects deposited metal from	
		contamination; provides appropriate weld contour; prevents rapid cooling of	
		weld metal (thermal blanket effect); provides a flux for the molten pool to	
		remove oxides and impurities	
	KB12.	importance of speed, voltage and amperage on weld parameters (depth,	
	WD40	deposition rate, width,	
	KB13.	type and thickness of base metals and its impact on welding operations	
	KD4.4	Base metals: carbon steel and stainless steel	
	KB14.	uses, classification and considerations for usage of consumables such as	
	KD1E	fluxes and wires	
		basicity and characteristics of the flux, and its importance for welding flux preparation methods (eg. fused, agglomerated) and its importance	
	KDIO.	Flux characteristics: basic, acid, neutral	
	KB17	diffusible hydrogen content of the weld metal and its importance	
		where to source or clarify information on uses, classification and	
	NDIO.	consideration of consumables such as wires and fluxes	
	KR19	pre-weld heat, inter-pass and post weld-heat treatment requirements	
		knowledge of heat treatment methods such as annealing and tempering	
		cooling processes such as quenching and controlled cooling	
		appropriate usage of equipment supports such as booms and tracks	
		use and features of SAW equipment such as drive rolls, contact tips and	
		barrels	
	KB24.	effects of dilution on fully fused joints in dissimilar metals	
		functions and impact of sub-arc tractors	
		flux recovery systems, function and use	







welding (SAW) machine		
	KB27. different welding cable sizes, use and impact	
	KB28. uses of cables and ground clamps	
	KB29. use, features and impact of power sources such as AC and DC	
	KB30. use, layout, importance and operations of control panels	
	KB31. duty cycle and importance of adhering to guidance on it	
	KB32. how to extract the necessary information from drawings and welding	
	procedure specifications; welding symbols and abbreviations used	
	KB33. operation of the machine controls and their function; care of equipment	
	KB34. how to set up and align the workpiece, and the equipment to be used	
	KB35. how to monitor the installation during the welding process; how to recognize	
	problems and action to be taken	
	KB36. problems that can occur with the welding activities (distortion, material and	
	weld defects)	
	KB37. methods of distortion control and rectification	
	KB38. residual stress and its effect on welding	
	KB39. organizational quality systems (standards to be achieved; production records	
	to be kept)	
	KB40. personal approval tests and their applicability to their work	
	KB41. reasons for marking material and parts eg. traceability and identification	
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	KB42. purpose and importance of pre-heating requirements for base metals	
	KB43. purpose and importance of post-heating in welding	
	KB44. methods to achieve pre-heat and post heat requirements for welding	
	KB45. tools and methods to measure temperature for pre-heat and post-heat	
	requirements such as thermal chalk, thermocouple, etc.	
	KB46. significance of diffusible hydrogen for welds and how it is measured	
	KB47. importance of personalized weld identification methods such as initials and	
	stamps	
	KB48. how to prepare the welds for examination	
	KB49. how to check the welded joints for uniformity, alignment, position, weld size	
	and profile	
	KB50. various procedures for visual examination of the welds for cracks	
	KB51. types and requirements for non-destructive and destructive tests	
	Non-destructive tests (NDT): visual inspection, radiographic (RT), ultrasonic	
	(UT)	
	Destructive tests (DT): sample preparations to perform DT, metallographic,	
	mechanical (tensile, guided bend, charpy v, impact), chemical	
	KB52. methods of removing a test piece of weld from a suitable position in the joint	
	KB53. safe working practices and procedures to be adopted when preparing the	
	welds for examination	
	KB54. how to examine the welds after the tests and how to check for such things as	
	the degree of penetration and fusion, inclusions, porosity, cracks, undercut	
	and overlap, uneven and irregular ripple formation	
	KB55. extent of their own authority and explain whom they should report to if they	
	have problems that they cannot resolve	
	KB56. reporting lines and procedures, line supervision and technical experts	
	KB57. types of fire extinguishers and their suitable uses in case of welding related	
	fires	
	11103	

Skills (S) [Optional]







	weiding (SAW) machine		
A. Core Skills/	Communication (Reading, Writing, Listening and Speaking)		
Generic Skills			
	The user/ individual on the job needs to know and understand how to:		
	SA1. read and interpret information correctly from various job specification		
	documents, manuals, health and safety instructions, memos, etc. applicable to		
	the job in English and/or local language		
	SA2. fill up appropriate technical forms, process charts, activity logs as per		
	organizational format in English and/or local language		
	SA3. convey and share technical information clearly using appropriate language		
	SA4. check and clarify task-related information		
	SA5. liaise with appropriate authorities using correct protocol		
	SA6. communicate with people in respectful form and manner in line with		
	organizational protocol		
	Numerical and computational skills		
	The user/individual on the job needs to know and understand how to:		
	SA7. undertake numerical operations, geometry and calculations/ formulae		
	(including addition, subtraction, multiplication, division, fractions and		
	decimals, percentages and proportions, simple ratios and averages)		
	SA8. use appropriate measuring techniques		
	SA9. use and convert British and metric systems of measurements		
	SA10. apply appropriate degree of accuracy to express numbers		
	SA11. calculate tolerance in terms of limits of size		
	SA12. check measurements, angles, orientation and slopes		
	SA13. types of reference lines such as tangent lines, datum lines, centre lines and		
	work points		
	SA14. check square of material using corner-to-corner dimensions and triangulation		
	(3-4-5) method		
	SA15. select and use tools and equipment such as measuring tapes, levels, squares,		
	protractors and dividers		
	SA16. ability to check dimensions of components		
	SA17. calculate the value of angles in a triangle		
	SA18. apply Pythagoras' Theorem to right-angled triangle problems		
	SA19. interpret straight line graphs using given data		
B. Professional Skills	Critical Thinking		
b. Froressional Skills	Critical Hilliking		
	The user/individual on the job needs to know and understand how to:		
	SA20. participate in on-the-job and other learning, training and development		
	interventions and assessments		
	SA21. clarify task related information with appropriate personnel or technical		
	adviser		
	SA22. seek to improve and modify own work practices		
	SA23. maintain current knowledge of application standards, legislation, codes of		
	practice and product/process developments		
	Problem Solving and Decision Making		







The user	/individual on the job needs to know and understand now to.
SB1.	identify problems with work planning, procedures, output and behavior and
	their implications

- SB2. prioritize and plan for problem solving
- SB3. communicate problems appropriately to others
- SB4. identify sources of information and support for problem solving
- SB5. seek assistance and support from other sources to solve problems
- SB6. identify effective resolution techniques
- SB7. select and apply resolution techniques
- SB8. seek evidence for problem resolution

#### **Plan and Organize**

The user/individual on the job needs to know and understand how to:

- SB9. plan, prioritize and sequence work operations as per job requirements
- SB10. organize and analyze information relevant to work
- SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of time

#### **Analytical Thinking**

The user/individual on the job needs to know and understand how to:

- SB12. undertake and express new ideas and initiatives to others
- SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses
- SB14. participate in improvement proceedings including process, quality and internal/external customer/supplier relationships
- SB15. enhance one's competencies in new and different situations and contexts to achieve more

#### **Customer Centricity**

The user/individual on the job needs to know and understand how to:

- SB16. exercise restraint while expressing dissent and during conflict situations
- SB17. avoid and manage distractions to be disciplined at work
- SB18. manage own time for achieving better results

#### **Teamwork**

The user/individual on the job needs to know and understand how to:

- SB19. work in a team in order to achieve better results
- SB20. identify and clarify work roles within a team
- SB21. communicate and cooperate with others in the team for better results
- SB22. seek assistance from fellow team members







## **NOS Version Control**

NOS Code	CSC/ N 0211		
Credits(NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Plastic Manufacturing         Machinery</li> <li>Textile Manufacturing         Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power         Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
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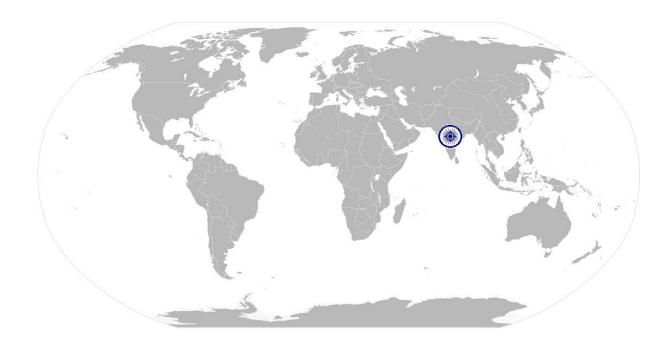






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# National Occupational Standard



### **Overview**

This unit covers the performing of manual metal arc welding (MMAW) also known as shielded metal arc welding (SMAW) for producing a range of joints on various forms of metal and metal alloys including mild or low carbon steels and austenitic stainless steel as per welding specification procedures (WPS).



# National Occupational Standards



CSC/ N 0208: Manually weld carbon steel/ low alloy steel and austenitic stainless steel using Metal Arc Welding / Shielded Metal Arc Welding

Unit Code	CSC/ N 0208	
Unit Title	Manually weld carbon steel/ low alloy steel and austenitic stainless steel using	
(Task)	Metal Arc Welding / Shielded Metal Arc Welding	
Description	This OS unit is about performing manual metal arc welding (MMAW) welding also known as Shielded Metal Arc Welding (SMAW) for a range of standard welding job requirements. This is for a skilled welder who can weld different materials (mild or low carbon steel and austenitic stainless steel) in 1G/1F, 2G/2F, 3G/3F, 4G/4F, 5G/5F and 6G positions. The welder can prepare various joints including various groove and fillet welds.	
	The welder carries out these operations in a safe manner following practices that ensure safety for self, others and the work environment.	
Scope	This unit/task covers the following:	
	Working safely	
	Preparing for welding operations	
	Carrying out welding operations	
	Testing for quality	
	Post-welding activities	
	Dealing with contingencies	
Performance Criteria(P	C) w.r.t. the Scope	
Element	Performance Criteria	
Working Safely	The user/individual on the job should be able to: PC1. work safely at all times, complying with health and safety legislation, regulations and other relevant guidelines PC2. adhere to procedures or systems in place for health and safety, personal protective equipment (PPE) and other relevant safety regulations Safety precautions (general): general workshop safety; fire prevention; general hazards; manual lifting; overhead lifting; shopfloor housekeeping including surface conditions; waste disposal; stability of surrounding structures, furniture etc. PC3. check the condition of, and correctly connect, welding leads, earthing arrangements and electrode holder PC4. deal with any faults or differential as per laid procedures PC5. follow fume extraction safety procedures	
Duamanina fan waldin		
Preparing for welding operations	The user/individual on the job should be able to:  PC6. read and interpret routine information on written job instructions, welding	

electrode sizes for joint thicknesses; electrode and covering; electrical







conditions required (type	of current, alternating [A.C.] direct [D.C.], electrode
polarity (positive or nega	tive), welding current ranges); welding techniques;
sequence of welding; cor	strol of heat input; interpass/run cleaning/back
gouging methods; post w	relding activities (wire brushing and grinding,
removal of excess weld n	netal where required); post-weld heat treatment
(normalising, stress relief	), etc.

- PC7. select welding machines (e.g. transformers, rectifiers, inverters and generators, etc.) according to the task
- PC8. select type and size of electrodes according to classification and specifications
- PC9. re-dry electrodes as per electrode classification requirement
- PC10. prepare the work area for the welding activities
- PC11. perform measurements for joint preparation and routine MMAW
- PC12. prepare the materials and joint in readiness for welding

  Material and joint preparation: made rust free; cleaned free from scaling,
  paint, oil/grease; made dry and free from moisture; edges to be welded
  prepared as per job requirement such as flat, square or bevelled; use various
  machines and techniques for the above (eg. chamfering machine, grinding
  and stripping, gas or plasma cutting, etc.); correctly positioned- positioning:
  devices and techniques; jigs and fixtures; restraining devices such as clamps
  and weights/blocks; setting up the correct position and alignment
- PC13. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding
- PC14. use manual metal-arc welding and related equipment to include a. alternating current (AC) equipment b. direct current (DC) equipment

  MMAW equipment: e.g. transformers; rectifiers; generators; invertors; consumables electrodes, dyes; welding accessories holders, cables and accessories; ancillary equipment (power saw, angle, pedestal and straight grinders, tong tester, etc.); electrode drying oven, etc.
- PC15. connect equipment to power source
- PC16. connect cables, electrode holders, return leads and ground clamps to appropriate terminal
- PC17. set, read and adjust amperage controls
- PC18. verify set up by running test and appropriately handle weld specimen (scrap plate)

**Handling specimens**: handling hot materials; using chemicals for cleaning and etching; using equipment to fracture welds







Comming and malding	The user/individual on the ich should be able to:
Carrying out welding The user/individual on the job should be able to:	
operations	PC19. strike and maintain a stable arc
	PC20. stop and properly re-start arc to avoid welding defects (scratch start, tapping techniques)
	PC21. manipulate electrode angle using various methods as per WPS
	PC22. maintain constant puddle by using appropriate travel speed
	PC23. remove slag in an appropriate manner (eg. wire brush, hammer, etc.) PC24. weld the joint to the specified quality, dimensions and profile applicable to range of material from 1.5 mm – 24 mm.
	Materials: mild or low carbon steel, austenitic stainless, low alloy steel,
	Forms: plate, sheet (1.5mm), structural section, other forms (hollow tubes,
	sections, shapes, etc.)
	PC25. produce range of welded joints to within the mentioned standard using single or multi-run welds (as appropriate)  Joints: fillet and groove
	PC26. produce joints of the required quality and of specified dimensional accuracy which achieve a weld quality equivalent to Level C of ISO 5817
	Weld quality standards: required parameters for dimensional accuracy; weld
	finishes are built up to the full section of the weld; joins at stop/start
	positions merge smoothly; weld surface is: free from cracks, substantially free
	from porosity, free from any pronganced hump or crater, substantially free
	from shrinkage cavities, substantially free from trapped slag, substantially
	free from arcing or chipping marks; fillet welds are: equal in leg length,
	slightly convex in profile (where applicable), size of the fillet equivalent to the
	thickness of the material welded: weld contour is: of linear and of uniform
	profile; smooth and free from excessive undulations; regular and has an even
	ripple formation; welds are adequately fused, and there is minimal undercut,
	overlap and surface inclusions; tack welds are blended in to form part of the
	finished weld, without excessive hump; corner joints have minimal burn
	through to the underside of the joint or, where appropriate
	PC27. produce range of welded joints in various positions as per the WPS specified
	Positions: flat (PA) IG/1F, horizontal vertical (PB) 2F, horizontal (PC) 2G,
	vertical upwards (PF) 3F / 3G, vertical downwards (PG) 3F / 3G, 4G Plate
	(overhead) Plate to Pipe (Fixed) 5F, pipe welding 5G/5F and 6G
	PC28. shut down and make safe the welding equipment on completion of the
	welding activities
Testing for quality	The user/individual on the job should be able to:
	PC29. identify various weld defects, use appropriate methods and equipment to
	check the quality, and that all dimensional and geometrical aspects of the
	weld are to the specification
	Weld defects: lack of continuity of the weld; uneven and irregular ripple
	formation; excessive spatter; incorrect weld size or profile; burn through;
	undercutting; overlap; inclusions; distortion; porosity; internal cracks; surface
	cracks; lack of fusion or incomplete fusion; lack of penetration; excessive







	penetration; gouges; stray arc strikes; sharp edges; excessive convexity PC30. check that the welded joint conforms to the specification, by checking various quality parameters by visual inspection  Quality parameters: dimensional accuracy; alignment/squareness; size and profile of weld; visual defects; NDT/DT tested defects  Visual inspections: e.g. use of visual techniques, distance from workpiece, angle of observation, adequate lighting, low powered magnification, fillet weld gauges, etc.  PC31. detect surface imperfections and deal with them appropriately PC32. carry out DPT tests to assess fine defect open to the surface not detected by visual inspection (VT)
Post-welding activities	The user/individual on the job should be able to:  PC33. assist in preparation for non-destructive testing of the welds, for a range of tests  Non-destructive tests (NDT): Penetrant testing- dye penetrant (DPT), fluorescent penetrant (FPT); magnetic particle (MPT); radiographic (RT); ultrasonic (UT)  PC34. prepare for destructive tests on weld specimens for fillet, butt and corner Destructive tests (DT): macro examination; fractured test- nick break test; bend tests (such as face, root or sign as appropriate); mechanical (tensile and shear, impact); chemical
Dealing with contingencies	The user/individual on the job should be able to: PC35. deal promptly and effectively with problems within their control, and seek help and guidance from the relevant people if they have problems that they cannot resolve
Knowledge and Unders	standing (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. relevant legislation, standards, policies, and procedures followed in the company</li> <li>KA2. key purpose of the organization</li> <li>KA3. department structure and hierarchy protocols</li> <li>KA4. work flow and own role in the workflow</li> <li>KA5. dependencies and interdependencies in the workflow</li> <li>KA6. support functions and types of support available for incumbents in this role</li> </ul>







В.	Technical
	Knowledge

The user/individual on the job needs to know and understand:

- KB1. health and safety, hazards and precautions associated with MMAW/SMAW welding
  - Safety precautions (MMAW/SMAW Welding): protection from live and other electrical components, including insulation, proper earthing, etc.; proper handling and placement of hot metal; taking account of spatter and related safe distance; adequate lighting; appropriate personal protective equipment-suitable aprons, welding gloves, respirators, safety boots, correctly fitting overalls, suitable eye shields/goggles, hard hat/helmet; protection of self and others from the effects of the welding arc; fume extraction/control measures; safety measures for elevated and trench workings (eg. harness, etc.)
- KB2. applications of manual metal arc welding
- KB3. effects of exposure to the electric arc
- KB4. types of fire extinguishers and their suitable uses
- KB5. effects of exposure to welding fume
- KB6. methods of managing welding fume hazards
- KB7. personal protective equipment (PPE) and clothing to be worn during MMAW/SMAW welding
  - **Personal protective equipment (PPE)**: (suitable aprons, welding gloves, respirators, safety boots, correctly fitting overalls, suitable eye shields/goggles, hard hat/helmet
- KB8. welding specific equipment requirements for MMAW/SMAW welding **MMAW equipment**: e.g. transformers; rectifiers; generators; invertors; consumables electrodes, dyes; welding accessories holders, cables and accessories; ancillary equipment (power saw, angle, pedestal and straight grinders, tong tester, etc.); electrode drying oven, etc.
- KB9. main components and controls of welding equipment
- KB10. how to connect electrical components correctly
- KB11. type of current used and implication
- KB12. welding symbols used and their correct interpretation
- KB13. consumables used for MMAW/SMAW welding
- KB14. various types of electrodes (classification) based on covering **Electrodes**: rutile, basic, cellulosic, acid
- KB15. function of covering
- KB16. various defects associated with the MMAW/SMAW welding process **Weld defects**: lack of continuity of the weld; uneven and irregular ripple formation; excessive spatter; incorrect weld size or profile; burn through; undercutting; overlap; inclusions; distortion; porosity; internal cracks; surface cracks; lack of fusion or incomplete fusion; lack of penetration; excessive penetration; gouges; stray arc strikes; sharp edges; excessive convexity
- KB17. types of joint configurations

  Joints: fillet and groove (lap joints, tee fillet joints, corner joints, butt joints-
- square, single vee, double vee)
- KB18. factors that determine weld bead shape

  Factors: electrode angles and welding technique (push, perpendicular, drag);

  arc length; thickness of base metal; travel speed (slow, normal, fast)
- KB19. types of beads, their characteristics and uses (stringer, weave, weave







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**Bead characteristics**: spatter deposits, roughness, evenness, fill, crater, overlap

KB20. factors that affect weld quality

Quality standards: required parameters for dimensional accuracy; weld finishes are built up to the full section of the weld; joins at stop/start positions merge smoothly; weld surface is (free from cracks; substantially free from porosity; free from any pronounced hump or crater; substantially free from shrinkage cavities; substantially free from trapped slag; substantially free from arcing or chipping marks ); fillet welds are (equal in leg length, slightly convex in profile (where applicable), size of the fillet equivalent to the thickness of the material welded); weld contour is (of linear and of uniform profile; smooth and free from excessive undulations; regular and has an even ripple formations); welds are adequately fused, and there is minimal undercut, overlap and surface inclusions; tack welds are blended in to form part of the finished weld, without excessive hump; corner joints have minimal burn through to the underside of the joint or, where appropriate

- KB21. weld positions such as flat, horizontal, vertical and overhead
- KB22. types of equipment components such as electrode holders, work leads cables and ground clamps
- KB23. awareness and importance of cable size and length
- KB24. types of polarity such as AC and DC electrode negative and DC electrode positive for welding purposes
- KB25. various types of base metals used in welding and their implications
- KB26. type and thickness of base metals to be welded

Base metals: e.g. mild or low carbon steel, austenitic stainless steel, etc.

KB27. distortion and how to control distortion

**Distortion (causes and control methods):** Causes: improper sequence of weld runs; direction of weld runs; heat input errors; lack of inaccuracy of jigs and fixture; Control Methods: sequence of welding as materials; proper direction; tacking and its frequency (where applicable; use clamping and jigs and fixtures (where applicable)

- KB28. magnetic arc blow or arc deflection, causes and methods to avoid or compensate
- KB29. storage requirements for consumable electrodes
- KB30. electrode classifications such as tensile strength, position and composition
- KB31. electrode types based on covering, their characteristics and uses
- KB32. purpose of re-drying and procedure for different classification of electrode
- KB33. welding process and method specification sheet, process qualification record (PQR) and related essential variables
- KB34. travel speed and heat inputs
- KB35. amperage requirements for different classification of electrodes and positions
- KB36. importance and implications of various diameters of electrodes
- KB37. gouging and back gouging principles, methods and procedures
- KB38. purpose and importance of pre-heating requirements for base metals
- KB39. purpose and importance of post-heating in welding
- KB40. methods to achieve pre-heat and post heat requirements







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Skills (S) [Optional]	KB41. tools and methods to measure temperature for pre-heat and post-heat requirements such as thermal chalk, thermocouple, etc.  KB42. significance of diffusible hydrogen for welds  KB43. importance of maintaining welding standards specified for the job  KB44. impact of a welding job done right, acceptable or non-acceptable  KB45. types of visual inspection indicators and methods  Visual inspections: e.g. use of visual techniques, distance from workpiece, angle of observation, adequate lighting, low powered magnification, fillet weld gauges, etc.  KB46. types of NDT and DT inspection methods  KB47. procedure to conduct DP testing  KB48. common welder testing codes and their purpose  Testing codes: ASME section IX, EN 287, ISO 9606, IS 731
A. Core Skills/ Generic Skills	Communication (Reading, Writing, Listening and Speaking)
	The user/ individual on the job needs to know and understand how to:  SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language  SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language  SA3. convey and share technical information clearly using appropriate language  SA4. check and clarify task-related information  SA5. liaise with appropriate authorities using correct protocol  SA6. communicate with people in respectful form and manner in line with organizational protocol
	Numerical and computational skills
	The user/individual on the job needs to know and understand how to:  SA7. undertake numerical operations, geometry and calculations/ formulae







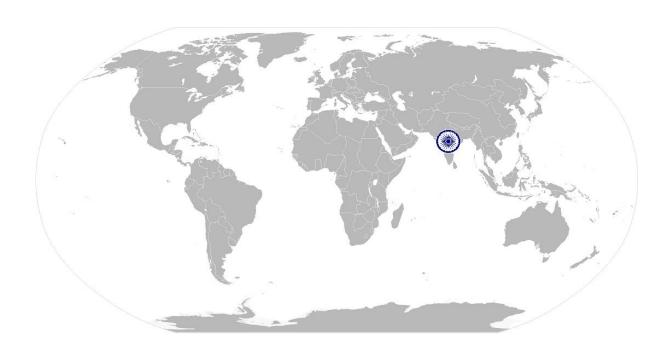
	SA18. interpret straight line graphs using given data	
	Critical Thinking	
	The user/individual on the job needs to know and understand how to:	
	SA19. participate in on-the-job and other learning, training and development	
	interventions and assessments	
	SA20. clarify task related information with appropriate personnel or technical adviser	
	SA21. seek to improve and modify own work practices	
	SA22. maintain current knowledge of application standards, legislation, codes of	
	practice and product/process developments	
B. Professional Skills	Problem Solving and Decision Making	
	The user/individual on the job needs to know and understand how to:	
	SB1. identify problems with work planning, procedures, output and behavior and	
	their implications	
	SB2. prioritize and plan for problem solving	
	SB3. communicate problems appropriately to others	
	SB4. identify sources of information and support for problem solving	
	SB5. seek assistance and support from other sources to solve problems	
	SB6. identify effective resolution techniques	
	SB7. select and apply resolution techniques	
	SB8. seek evidence for problem resolution	
	Plan and Organize	
	The user/individual on the job needs to know and understand how to:	
	SB9. plan, prioritize and sequence work operations as per job requirements	
	SB10. organize and analyze information relevant to work	
	SB11. basic concepts of shop-floor work productivity including waste reduction,	
	efficient material usage and optimization of time	
	Analytical Thinking	
	The user/individual on the job needs to know and understand how to:	
	SB12. undertake and express new ideas and initiatives to others	
	SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses	
	SB14. participate in improvement procedures including process, quality and	
	internal/external customer/supplier relationships	
	SB15. one's competencies in new and different situations and contexts to achieve	
	more	
	Customer Centricity	
	The user/individual on the job needs to know and understand how to:	
	SB16. exercise restraint while expressing dissent and during conflict situations	
	SB17. avoid and manage distractions to be disciplined at work	
	SB18. manage own time for achieving better results	
	Teamwork	







The user/individual on the job needs to know and understand how to:	
SB19. work in a team in order to achieve better results	
SB20. identify and clarify work roles within a team	
SB21. communicate and cooperate with others in the team for better results	
SB22. seek assistance from fellow team members	









## **NOS Version Control**

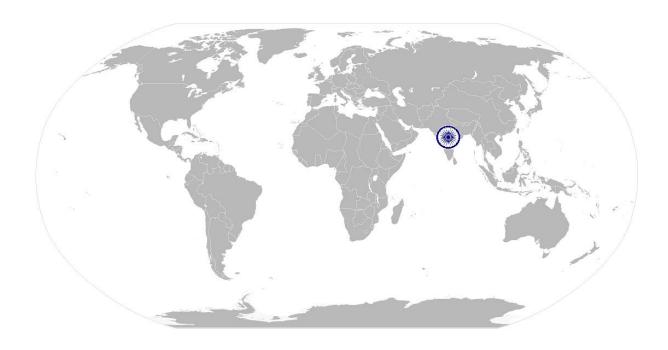
NOS Code	CSC / N 0208	CSC / N 0208		
Credits(NSQF)	TBD	Version number	1.0	
Industry	Capital Goods	Drafted on	10/04/14	
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds and Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15	
Occupation	Welding and Cutting	Next review date	30/08/16	







# National Occupational Standard



## **Overview**

This unit covers health, safety and security at the workplace. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment.







Unit Code	CSC / N 1335	
Unit Title (Task)	Use basic health and safety practices at the workplace	
Description	This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace. It covers responsibilities towards self, others, assets and the environment.	
	It includes understanding of risks and hazards in the workplace, along with common techniques to minimize risk, deal with accidents, emergencies, etc.	
	It covers knowledge of fire safety, common first aid applications, safe practices and emergency procedures.	
Scope	This unit/task covers the following:	
	<ul> <li>Health and safety</li> <li>Fire safety</li> <li>Emergencies, rescue and first-aid procedures</li> </ul>	

#### Performance Criteria(PC) w.r.t. the Scope

Element	Performance Criteria
Health and safety	The user/individual on the job should be able to: PC1. use protective clothing/equipment or specific tasks and work conditions  Protective clothing: leather or asbestos gloves, flame proof aprons, flame proof overalls buttoned to neck, cuffless (without folds), trousers, reinforced footwear, helmets/hard hats, cap and shoulder covers, ear defenders/plugs, safety boots, knee pads, particle masks, glasses/goggles/visors  Equipment: hand shields, machine guards, residual current devices,
	shields, dust sheets, respirator
	PC2. state the name and location of people responsible for health and safety in the workplace
	PC3. state the names and location of documents that refer to health and safety in the workplace
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace
	Hazards: sharp edged and heavy tools; heated metals; oxyfuel and gas cylinders; welding radiation; hazardous surfaces(sharp, slippery, uneven, chipped, broken, etc.); hazardous substances(chemicals, gas,
	oxy-fuel, fumes, dust, etc.); physical hazards(working at heights, large and heavy objects and machines, sharp and piercing objects, tolls and
	machines, intense light, load noise, obstructions in corridors, by doors, blind turns, noise, over stacked shelves and packages, etc.) electrical hazards (power supply and points, loose and naked cables and wires, electrical machines and appliances, etc.)





**Possible causes of risk and accident**: physical actions; reading; listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious illness)

PC5. carry out safe working practices while dealing with hazards to ensure the safety of self and others

Safe working practices: using protective clothing and equipment; putting up and reading safety signs; handle tools in the correct manner and store and maintain them properly; keep work area clear of clutter, spillage and unsafe object lying casually; while working with electricity take all electrical precautions like insulated clothing, adequate equipment insulation, use of control equipment, dry work area, switch off the power supply when not required, etc.; safe lifting and carrying practices; use equipment that is working properly and is well maintained; take due measures for safety while working in confined places, trenches or at heights, etc. including safety harness, fall arrestors, etc.

PC6. state methods of accident prevention in the work environment of the job role

Methods of accident prevention: training in health and safety procedures; using health and safety procedures; use of equipment and working practices (such as safety procedures); safety notices, advice; instruction from colleagues and supervisors

PC7. state location of general health and safety equipment in the workplace

**General health and safety equipment**: fire extinguishers; first aid equipment; safety instruments and clothing; safety installations(eg fire exits, exhaust fans)

PC8. inspect for faults, set up and safely use steps and ladders in general use

**Ladder faults**: corrosion of metal components, deterioration, splits and cracks timber components, imbalance, loose rungs, missing/unfixed nuts or bolts, etc.

**Ladders set up**: firm/level base, clip/lash down, leaning at the correct angle, etc.

- PC9. work safely in and around trenches, elevated places and confined areas
- PC10. lift heavy objects safely using correct procedures
- PC11. apply good housekeeping practices at all times

**Good housekeeping practices**: clean/tidy work areas, removal/disposal of waste products, protect surfaces

PC12. identify common hazard signs displayed in various areas

Various areas: on chemical containers; equipment; packages; inside

buildings; in open areas and public spaces, etc.

PC13. retrieve and/or point out documents that refer to health and safety in the workplace







	<b>Documents</b> : fire notices, accident reports, safety instructions for
	equipment and procedures, company notices and documents, legal
	documents (eg government notices)
Fire safety	The user/individual on the job should be able to: PC14. use the various appropriate fire extinguishers on different types of fires correctly
	Types of fires: Class A: eg. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: eg. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no longer receiving electricity); Class D: combustible metals such as magnesium, titanium, and sodium (These fires burn at extremely high temperatures and require special suppression agents)  PC15. demonstrate rescue techniques applied during fire hazard
	PC16. demonstrate good housekeeping in order to prevent fire hazards PC17. demonstrate the correct use of a fire extinguisher
Emergencies, rescue	The user/individual on the job should be able to:
and first-aid	PC18. demonstrate how to free a persor melectrocution
procedures	PC19. administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc.  PC20. demonstrate basic techniques of bandaging  PC21. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments  PC22. perform and organize loss minimization or rescue activity during an accident in real or simulated environments  PC23. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases
	PC24. demonstrate the artificial respiration and the CPR Process
	PC25. participate in emergency procedures  Emergency procedures: raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work
	PC26. complete a written accident/incident report or dictate a report to another person, and send report to person responsible
	Incident Report includes details of: name, date/time of incident, date/time of report, location, environment conditions, persons involved, sequence of events, injuries sustained, damage sustained,
	actions taken, witnesses, supervisor/manager notified PC27. demonstrate correct method to move injured people and others during an emergency

**Knowledge and Understanding (K)** 







A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. names (and job titles if applicable), and where to find, all the people responsible for health and safety in a workplace.</li> <li>KA2. names and location of documents that refer to health and safety in the workplace.</li> </ul>
B. Technical Knowledge	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KB1. meaning of "hazards" and "risks"</li> <li>KB2. health and safety hazards commonly present in the work environment and related precautions</li> <li>KB3. possible causes of risk, hazard or accident in the workplace and why risk and/or accidents are possible</li> <li>KB4. possible causes of risk and accident</li> <li>Possible causes of risk and accident: physical actions; reading;</li> </ul>
	listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious illness)  KB5. methods of accident prevention  Methods of accident prevention: training in health and safety procedures; using health and safety procedures; use of equipment and working practices (such as safe carrying procedures); safety notices, advice; instruction from colleagues and supervisors
	<ul> <li>KB6. safe working practices when working with tools and machines</li> <li>KB7. safe working practices while working at various hazardous sites</li> <li>KB8. where to find all the general health and safety equipment in the workplace</li> <li>KB9. various dangers associated with the use of electrical equipment</li> <li>KB10. preventative and remedial actions to be taken in the case of exposure to toxic materials</li> <li>Exposure: ingested, contact with skin, inhaled</li> <li>Preventative action: ventilation, masks, protective clothing/</li> </ul>
	equipment);  Remedial action: immediate first aid, report to supervisor  Toxic materials: solvents, flux, lead  KB11. importance of using protective clothing/equipment while working  KB12. precautionary activities to prevent the fire accident  KB13. various causes of fire  Causes of fires: heating of metal; spontaneous ignition; sparking; electrical heating; loose fires (smoking, welding, etc.); chemical fires; etc.
	<ul> <li>KB14. techniques of using the different fire extinguishers</li> <li>KB15. different methods of extinguishing fire</li> <li>KB16. different materials used for extinguishing fire</li> <li>Materials: sand, water, foam, CO2, dry powder</li> <li>KB17. rescue techniques applied during a fire hazard</li> <li>KB18. various types of safety signs and what they mean</li> </ul>







Skills (S) [Optional]	<ul> <li>KB19. appropriate basic first aid treatment relevant to the condition eg. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries</li> <li>KB20. content of written accident report</li> <li>KB21. potential injuries and ill health associated with incorrect manual handing</li> <li>KB22. safe lifting and carrying practices</li> <li>KB23. personal safety, health and dignity issues relating to the movement of a person by others</li> <li>KB24. potential impact to a person who is moved incorrectly</li> </ul>		
A. Core Skills/	Reading and Writing Skills		
Generic Skills	The user/individual on the job needs to know and understand how to: SA1. read and comprehend basic content to read labels, charts, signages SA2. read and comprehend basic English to read manuals of operations SA3. read and write an accident/incident report in local language or English Oral Communication (Listening and Speaking skills)		
	The user/individual on the job needs to know and understand how to:  SA4. question coworkers appropriately in order to clarify instructions and other issues  SA5. give clear instructions to coworkers, subordinates others		
	Decision Making		
	The user/individual on the job needs to know and understand how to:  SA6. make appropriate decisions pertaining to the concerned area of work with respect to intended work objective, span of authority, responsibility, laid down procedure and guidelines		
B. Professional Skills	Plan and Organize		
	The user/individual on the job needs to know and understand how to:  SB1. plan and organize their own work schedule, work area, tools, equipment and materials to maintain decorum and for improved productivity  Working with others  The user/individual on the job needs to know and understand how to:		
	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB2. remain congenial while discussing and debating issues with co-workers</li> <li>SB3. follow appropriate protocols for communication based on situation, hierarchy, organizational culture and practice</li> <li>SB4. ask for, provide and receive required assistance where possible to ensure achievement of work related objectives</li> <li>SB5. thank coworkers for any assistance received</li> <li>SB6. offer appropriate respect based on mutuality and respect for fellow worksmanship and authority</li> </ul>		
B. Professional Skills	Plan and Organize  The user/individual on the job needs to know and understand how to:  SB1. plan and organize their own work schedule, work area, tools, equipment and materials to maintain decorum and for improved productivity  Working with others  The user/individual on the job needs to know and understand how to:  SB2. remain congenial while discussing and debating issues with co-workers SB3. follow appropriate protocols for communication based on situation, hierarchy, organizational culture and practice  SB4. ask for, provide and receive required assistance where possible to ensure achievement of work related objectives  SB5. thank coworkers for any assistance received  SB6. offer appropriate respect based on mutuality and respect for fellow		







#### **Problem Solving**

The user/individual on the job needs to know and understand how to:

- SB7. think through the problem, evaluate the possible solution(s) and suggest an optimum /best possible solution(s)
- SB8. identify immediate or temporary solutions to resolve delays
- SB9. identify sources of support that can be availed of for problem solving for various kind of problems
- SB10. seek appropriate assistance from other sources to resolve problems
- SB11. report problems that you cannot resolve to appropriate authority

#### **Analytical Thinking**

The user/individual on the job needs to know and understand how to:

- SB12. identify cause and effect relations in their area of work
- SB13. use cause and effect relations to anticipate potential problems and their solution









## **NOS Version Control**

NOS Code	CSC / N 1335		
Credits (NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Generation Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Welding and Cutting	Next review date	30/08/16





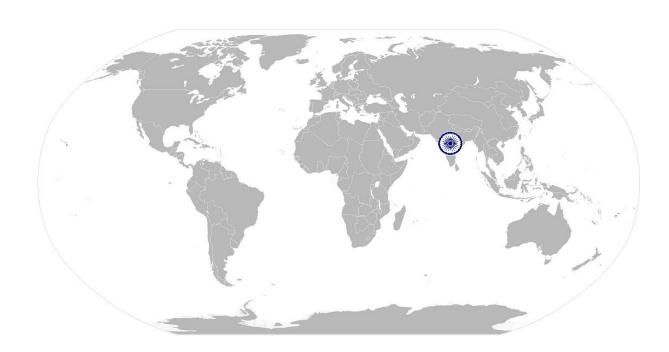




CSC/ N 1336:

Work effectively with others

# National Occupational Standard



## **Overview**

This unit covers basic practices that improve effectiveness of working with others in an organizational set-up.



# National Occupational Standards





CSC/ N 1336:

### Work effectively with others

Unit Title (Task)  Description  This unit covers basic etiquette and competencies that a candidate is possess and demonstrate in their behavior and interactions with other workplace.  These cover areas such as communication etiquette, discipline, listen conflict and grievances.  Scope  This unit/task covers the following:  • Working with others	ers at the
possess and demonstrate in their behavior and interactions with other workplace.  These cover areas such as communication etiquette, discipline, listen conflict and grievances.  Scope  This unit/task covers the following:	ers at the
conflict and grievances.  Scope This unit/task covers the following:	ing, nanuing
Working with others	
- WORKING WICH OUTCIS	
Performance Criteria (PC) w.r.t. the Scope	
Element Performance Criteria	
Working with others  The user/individual on the job should be able to: PC1. accurately receive information and instructions from the sup fellow workers, getting clarification where required PC2. accurately pass on information to authorized persons who rewithin agreed timescale and confirmits receipt PC3. give information to others clearly, and pace and in a manner to understand PC4. display helpful behavior by assisting others in performing tas manner, where required and possible PC5. consult with and assist others to maximize effectiveness and carrying out tasks PC6. display appropriate communication etiquette while working Communication etiquette: do not use abusive language; use titles and terms of respect; do not eat or chew while talking (PC7. display active listening skills while interacting with others at the pC8. use appropriate tone, pitch and language to convey politeness care and professionalism PC9. demonstrate responsible and disciplined behaviors at the working demonstrate responsible and disciplined behaviors at the working demonstrate responsible and idling time; eliminating was and standards; not gossiping and idling time; eliminating was pC10. escalate grievances and problems to appropriate authority as to resolve them and avoid conflict	equire it and that helps them eks in a positive efficiency in appropriate (vice versa)etc. work ess, assertiveness, orkplace per given time este, honesty, etc.
Knowledge and Understanding (K)	
A. Organizational Context  (Knowledge of the company / organization and its processes)  The user/individual on the job needs to know and understand:  KA1. legislation, standards, policies, and procedures followed in the relevant to own employment and performance conditions  KA2. reporting structure, inter-dependent functions, lines and prowork area  KA3. relevant people and their responsibilities within the work are escalation matrix and procedures for reporting work and employment.	ocedures in the







#### CSC/ N 1336:

#### Work effectively with others

CSC/ N 1550:	work effectively with others		
B. Technical	The user/individual on the job needs to know and understand:		
Knowledge	KB1. various categories of people that one is required to communicate and co-		
	ordinate with in the organization		
	KB2. importance of effective communication in the workplace		
	KB3. importance of teamwork in organizational and individual success		
	KB4. various components of effective communication		
	KB5. key elements of active listening		
	KB6. value and importance of active listening and assertive communication		
	KB7. barriers to effective communication		
	KB8. importance of tone and pitch in effective communication		
	KB9. importance of avoiding casual expletives and unpleasant terms while		
	communicating professional circles		
	KB10. how poor communication practices can disturb people, environment and		
	cause problems for the employee, the employer and the customer		
	KB11. importance of ethics for professional success		
	KB12. importance of discipline for professional success		
	KB13. what constitutes disciplined behavior for a working professional		
	KB14. common reasons for interpersonal conflict		
	KB15. importance of developing effective working relationships for professional		
	success		
	KB16. expressing and addressing grievances appropriately and effectively		
	KB17. importance and ways of managing interpersonal conflict effectively		

## Skills (S) [Optional]









CSC/ N 1336:

## Work effectively with others

## **NOS Version Control**

NOS Code	CSC / N 1336		
Credits(NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Welding and Cutting	Next review date	30/08/16

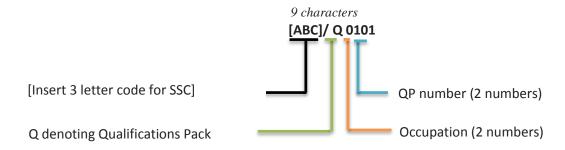




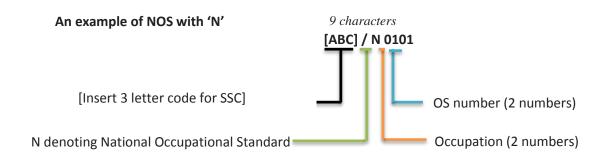
#### **Annexure**

#### **Nomenclature for QP and NOS**

#### **Qualifications Pack**



#### **Occupational Standard**







The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers	
Machine Tools	01-13	
Dies, Moulds and Press Tools	01-13	
Plastic Manufacturing Machinery	01-13	
Textile Manufacturing Machinery	01-13	
Process Plant Machinery	01-13	
Electrical and Power Machinery	01-13	
Light Engineering Goods	01-13	

Sequence	Description	Example
Three letters	Capital Goods	CSC
Slash	/	/
Next letter	Whether <b>Q</b> P or <b>N</b> OS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01







#### **CRITERIA FOR ASSESSMENT OF TRAINEES**

Job Role: Submerged Arc Welder (SAW)

Qualification Pack: CSC/ Q 0211

Sector Skill Council: Capital Goods sector skill Council

#### **Guidelines for Assessment:**

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
- 4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria
- 5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS
- 6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.

Assessable Outcomes	Assessment Criteria	Total Marks	Out Of	Theory	Practical Skills
CSC/ N 0211 : Weld joints of fabricated metal products using the submerged arc welding (SAW) machine	PC1. work safely at all times, complying with health and safety and other relevant regulations and guidelines		2	1	1
	PC2. stop machine in case of emergencies and start when safe using correct procedure		1	0	1
	PC3. operate machine safety devices in line with set procedures	100	2	1	1
	PC4. stop the machine in a timely and safe manner during an emergency		1	0	1
	PC5. interpret weld procedure data sheets specifications		2	1	1
	PC6. confirm that the machine is set up and operating correctly, ready for the joining operations to be carried out		2	1	1
	PC7. check the installation has been approved for production		1	0	1
	PC8. check supplies of components and consumables are adequate and correctly prepared		2	1	1
	PC9. ensure all materials are clean, free from contaminants and ready for use		1	0	1







PC11. re-dry flux at the suitable temperature as per manufacturer's guidelines  PC12. select and use tools and equipment such as fillet gauges, calculators, measuring tapes, squares and straight edges  PC13. ensure machine settings comply with instructions and the welding procedure specification  PC14. check all machine functions operate correctly  PC15. ensure all safety equipment is in place and functioning correctly  PC16. check that the parent material, components, consumables and joint preparation comply with specifications  PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  2 1  1 2  1 3  1 4  2 5  1 5  1 6  2 7  1 7  1 7  1 7  1 8  1 9  1 9  1 1 9  1 1 9  1 1 1 1 1 1 1				
per manufacturer's guidelines  PC12. select and use tools and equipment such as fillet gauges, calculators, measuring tapes, squares and straight edges  PC13. ensure machine settings comply with instructions and the welding procedure specification  PC14. check all machine functions operate correctly  PC15. ensure all safety equipment is in place and functioning correctly  PC16. check that the parent material, components, consumables and joint preparation comply with specifications  PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint		2	1	1
as fillet gauges, calculators, measuring tapes, squares and straight edges  PC13. ensure machine settings comply with instructions and the welding procedure specification  PC14. check all machine functions operate correctly  PC15. ensure all safety equipment is in place and functioning correctly  PC16. check that the parent material, components, consumables and joint preparation comply with specifications  PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  3 1  1 2  1 3  1 4  2 1  2 1  2 1  3 1  4 0  5 2 1  6 7  7 7  8 7  8 7  8 7  8 8 7  8 9  8 9	· · · · · · · · · · · · · · · · · · ·	2	1	1
instructions and the welding procedure specification  PC14. check all machine functions operate correctly  PC15. ensure all safety equipment is in place and functioning correctly  PC16. check that the parent material, components, consumables and joint preparation comply with specifications  PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  2 1  1 0  2 1  1 0  2 1  2 1	as fillet gauges, calculators, measuring tapes,	3	1	2
correctly  PC15. ensure all safety equipment is in place and functioning correctly  PC16. check that the parent material, components, consumables and joint preparation comply with specifications  PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint	instructions and the welding procedure	2	1	1
functioning correctly  PC16. check that the parent material, components, consumables and joint preparation comply with specifications  PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  2 0  2 1  0 0  2 1  0 0  2 1  0 0  2 1	•	2	1	1
components, consumables and joint preparation comply with specifications  PC17. select and use tools and equipment such as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  3 1  1 0  2 1  0 0  1 0  1 0  1 0  1 0  1		2	0	2
as temperature sticks, pyrometer, thermometers and pre-heat monitoring equipment  PC18. identify material required according to drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  2 1  1 0  2 1  1 0  2 1	components, consumables and joint preparation	3	1	2
drawings and specifications  PC19. select required amount of materials  PC20. verify that appropriate heat treatments have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  2 1  0  2 1  0  1 0  1 0  2 1	as temperature sticks, pyrometer, thermometers	2	1	1
PC20. verify that appropriate heat treatments have been applied as per requirement  1 0  PC21. layout, fit, and tack the workpieces together using manual welding equipment 3 1  PC22. position weld line parallel to carriage 1 0  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint 2 1	, ,	2	1	1
have been applied as per requirement  PC21. layout, fit, and tack the workpieces together using manual welding equipment  3  PC22. position weld line parallel to carriage  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  1 0  2 1	PC19. select required amount of materials	1	0	1
together using manual welding equipment  PC22. position weld line parallel to carriage  1  PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint  3 1  0  2 1	, , ,	1	0	1
PC23. for linear joints, turn the control levers or pushes buttons to align the electrode and the welding head over the weld joint 2 1		3	1	2
pushes buttons to align the electrode and the welding head over the weld joint 2 1	PC22. position weld line parallel to carriage	1	0	1
	pushes buttons to align the electrode and the	2	1	1
	PC24. for radial joints, adjust length of radial arm to position electrode over weld joint	2	1	1
PC25. for circular joints, clamp cylindrical workpieces onto turning rolls under stationary head 2 1	workpieces onto turning rolls under stationary	2	1	1
PC26. put specified electrode wire from reel through feed rolls and welding head 2 1	·	2	1	1
PC27. adjust welding head to set specified angle of electrode 1 0		1	0	1
PC28. fill specified flux 2 1	PC28. fill specified flux	2	1	1
	PC30. adjust shielding gas or gas mixture flow	2	1	1







rate			
PC31. turns knobs to set current, voltage, and slope, and synchronize feed of wire and flux with speed of welding action	3	1	2
PC32. set travel speed as per requirement	2	1	1
PC33. adjust wire stick-out	1	0	1
PC34. adjust machine setup to vary size, location, and penetration of bead	3	1	2
PC35. monitor meters, gauges and welding action for correct functioning as per procedure	3	1	2
PC36. inspect welds visually for adherence to specifications	3	1	2
PC37. re-weld defective joints, using manual welding equipment	1	0	1
PC38. remove surplus slag, flux, and spatter, using brush, portable grinder, and hand scraper	1	0	1
PC39. operate mechanised submerged arc welding processes in the specified materials, forms and positions	2	0	2
PC40. verify set up by running test welds specimen	2	1	1
PC41. produce welded components covering different joint configurations	3	1	2
PC43. use tools and equipment such as bolt cutters, overhead cranes, tracks and vessel rolls	2	1	1
PC44. monitor the process operation and machine functions, and make adjustments as required to welding parameters and mechanisms within their permitted authority and tolerance	4	2	2
PC45. place and secure weldments as per requirement	1	0	1
PC46. connect cables and ground clamps to power source correctly and safely	1	0	1
PC47. change components according to task	1	0	1
PC48. transfer information from parent piece to off-cuts and crop pieces accurately	2	1	1
PC49. achieve joints of the required quality and specified	3	1	2
PC50 meet the required dimensional accuracy within specified tolerances	2	1	1
PC51. achieve the rate of output as specified	2	1	1







	PC52. detect equipment malfunctions and deal with them appropriately		2	1	1
	PC53. deal promptly and effectively with problems within own control and seek appropriate and timely help from relevant personnel where required		2	0	2
	PC54. shut down the equipment to a safe condition on conclusion of the joining activities. interpret weld procedure data sheets specification		1	0	1
	Specification	Total	100	35	65
CSC/ N 0208 : Manually weld carbon steel/ low	PC1. work safely at all times, complying with health and safety legislation, regulations and other relevant guidelines		3	1	2
alloy steel and austenitic stainless steel using Metal Arc Welding / Shielded Metal Arc Welding	PC2. adhere to procedures or systems in place for health and safety, personal protective equipment (PPE) and other relevant safety regulations		3	1	2
	PC3. check the condition of, welding leads, earthing arrangements and electrode holder		3	1	2
	PC4. report any faults or potential hazards to appropriate authority		3	1	2
	PC5. follow fume extraction safety procedures		3	1	2
	PC6. read and interpret routine information on written job instructions, welding procedure specifications and standard operating procedures		4	1	3
	PC7. select welding machines (e.g. transformers, rectifiers, inverters and generators, etc.) according to the task	100	2	1	1
	PC8. select type and size of electrodes according to classification and specifications		2	1	1
	PC9. re-dry electrodes as per electrode classification requirement		3	1	2
	PC10. prepare the work area for the welding activities		1	0	1
	PC11. performing measurements for joint preparation and routine MMAW		3	1	2
	PC12. prepare the materials and joint in readiness for welding		3	1	2
	PC13. tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding		2	0	2







PC14. use manual metal-arc welding and related equipment to include a. alternating current (AC)			
equipment b. direct current (DC) equipment	3	1	2
PC15. connect equipment to power source	2	0	2
PC16. connect cables, electrode holders, return			
leads and ground clamps to appropriate terminal	2	0	2
PC17. set, read and adjust amperage controls	3	1	2
PC18. verify set up by running test and			
appropriately handle weld specimen (scrap plate)	4	1	3
PC19. strike and maintain a stable arc	4	1	3
PC20. stop and properly re-start arc to avoid	<u> </u>	-	3
welding defects (scratch start, tapping			
techniques)	2	0	2
PC21. manipulate electrode angle using various methods as per WPS	4	1	3
PC22. maintain constant puddle by using appropriate travel speed	2	0	2
PC23. remove slag in an appropriate manner (eg. wire brush, hammer, etc.)	2	0	2
PC24. weld the joint to the specified quality, dimensions and profile applicable to range of material from 1.5 mm – 24 mm.	5	1	4
PC25. produce range of welded joints to within the mentioned standard using single or multi-run welds (as appropriate)	5	1	4
PC26. produce joints of the required quality and of specified dimensional accuracy which achieve a weld quality equivalent to Level C of ISO 5817	4	1	3
PC27. produce range of welded joints in various positions as per the WPS specified	3	1	2
PC28. shut down and make safe the welding equipment on completion of the welding activities	1	0	1
PC29. identify various weld defects, use appropriate methods and equipment to check the quality, and that all dimensional and geometrical aspects of the weld are to the specification	3	1	2
PC30. check that the welded joint conforms to the specification, by checking various quality parameters by visual inspection	3	1	2
PC31. detect surface imperfections and deal with them appropriately	2	0	2







	<del>-</del>				
	PC32. carry out DPT tests to assess fine defect open to the surface not detected by visual inspection (VT)		3	1	2
	PC33. assist in preparation for non-destructive testing of the welds, for a range of tests		3	1	2
	PC34. prepare for destructive tests on weld specimens for fillet, butt and corner		3	1	2
	PC35. deal promptly and effectively with problems within their control, and seek help and guidance from the relevant people if they have		2	0	2
	problems that they cannot resolve	Total	100	2 <b>5</b>	75
CSC/ N 1335 : Use basic	PC1. use protective clothing/equipment for specific tasks and work conditions	1000	5	2	3
health and safety practices at the workplace	PC2. state the name and location of people responsible for health and safety in the workplace		3	1	2
	PC3. state the names and location of documents that refer to health and safety in the workplace	100	3	1	2
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace		5	2	3
	PC5. carry out safe working practices while dealing with hazards to ensure the safety of self and others state methods of accident prevention in the work environment of the job role		4	2	2
	PC6. state location of general health and safety equipment in the workplace		3	2	1
	PC7. inspect for faults, set up and safely use steps and ladders in general use		5	2	3
	PC8. work safely in and around trenches, elevated places and confined areas		5	2	3
	PC9. lift heavy objects safely using correct procedures		5	2	3
	PC10. apply good housekeeping practices at all times		4	2	2
	PC11. identify common hazard signs displayed in various areas		5	2	3
	PC12. retrieve and/or point out documents that refer to health and safety in the workplace		3	1	2







	where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc.		4	1	3
	PC19. demonstrate basic techniques of				
	PC20. respond promptly and appropriately to		3	1	2
	an accident situation or medical emergency in real or simulated environments		4	1	3
	PC21. perform and organize loss minimization or rescue activity during an accident in real or simulated environments		3	1	2
	PC22. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases		3	1	2
	PC23. demonstrate the artificial respiration and the CPR Process		3	1	2
	PC24. participate in emergency procedures		3	2	1
	PC25. complete a written accident/incident report or dictate a report to another person, and send report to person responsible		4	1	3
	PC26. demonstrate correct method to move injured people and others during an emergency		4	1	3
		Total	100	36	64
CSC/ N 1336 : Work effectively	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required		10	3	7
with others	PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt	100	10	3	7







PC3. give information to others clearly, at a pace and in a manner that helps them to				
understand		10	3	7
PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible		10	3	7
PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks		10	3	7
PC6. display appropriate communication etiquette while working		10	3	7
PC7. display active listening skills while interacting with others at work		10	3	7
PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism		10	3	7
PC9. demonstrate responsible and disciplined behaviors at the workplace		10	3	7
PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict		10	3	7
	Total	100	30	70